

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
10000366143-MSC-UKAS-ITA

Initial certification date:  
16 June 2020

Valid:  
17 June 2023 – 16 June 2026

This is to certify that the management system of  
**AGLEA S.r.l.**  
Corso Magenta, 56 - 20123 Milano (MI) - Italy  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:  
**The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers.**

Place and date:  
London, 26 May 2023

For the issuing office:  
**DNV - Business Assurance**  
4th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



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**Erie Koek**  
Management Representative





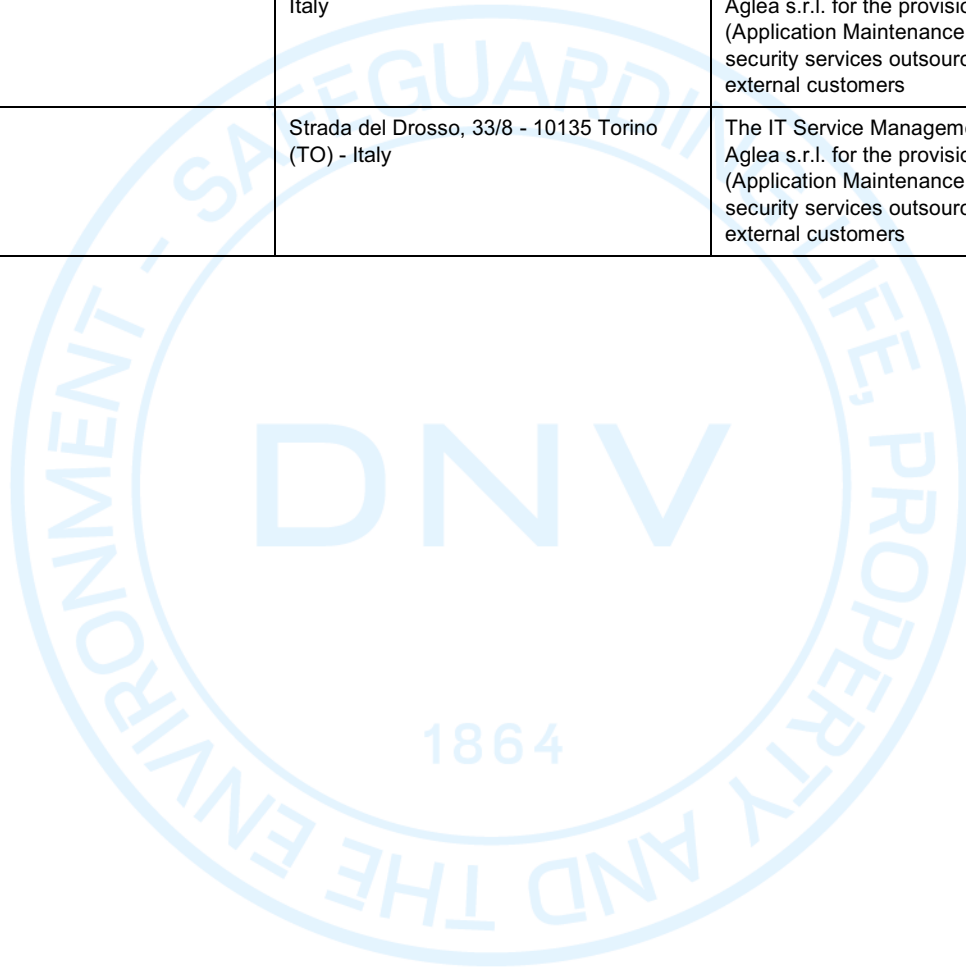
Certificate no.: 10000366143-MSC-UKAS-ITA  
Place and date: London, 26 May 2023

## Appendix to Certificate

### AGLEA S.r.l.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
AGLEA S.r.l.	Corso Magenta, 56 - 20123 Milano (MI) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers
AGLEA S.r.l.	Strada del Drosso, 33/8 - 10135 Torino (TO) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.  
www.dnv.co.uk