



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C861046

Initial certification date:
16 June 2020

Valid:
17 June 2023 – 16 June 2026

This is to certify that the management system of
AGLEA S.r.l.
Corso Magenta, 56 - 20123 Milano (MI) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers.

Place and date:
Barendrecht, 26 March 2026

For the issuing office:
DNV - Business Assurance
Zwolsseweg 1, 2994 LB Barendrecht,
Netherlands



Erie Koek
Management Representative

Appendix to Certificate

AGLEA S.r.l.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
AGLEA S.r.l.	Corso Magenta, 56 - 20123 Milano (MI) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers
AGLEA S.r.l.	Strada del Drosso, 33/8 - 10135 Torino (TO) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers

