MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C861046

Initial certification date:
16 June 2020

Valid:
21 June 2026 – 16 June 2029

Expiry date of last certification cycle:
16 June 2026
Date of last re-certification:
15 May 2026

This is to certify that the management system of

AGLEA S.r.l.

Corso Magenta, 56 - 20123 Milano (MI) - Italy

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers.

Place and date:
Barendrecht, 21 June 2026

For the issuing office:
DNV - Business Assurance
Zwolseweg 1, 2994 LB Barendrecht, Netherlands

Erie Koek
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.
ACCREDITED UNIT: DNV Business Assurance B.V., Zwolseweg 1, 2994 LB, Barendrecht, Netherlands - TEL: +31(0)102922689. www.dnv.com/assurance

Certificate no.: C861046
Place and date: Barendrecht, 21 June 2026

Appendix to Certificate

AGLEA S.r.l.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
AGLEA S.r.l.	Corso Magenta, 56 - 20123 Milano (MI) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers
AGLEA S.r.l.	Strada del Drosso, 33/8 - 10135 Torino (TO) - Italy	The IT Service Management System of Aglea s.r.l. for the provision of SAP AMS (Application Maintenance Support) and IT security services outsourcing support for external customers

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